

The Hague International Centre (THIC) is highly appreciated by its customers

The text below is a summary of an interview in Dutch with Mr. Wilfred Assink, THIC Coordinator, published in : WFIA (West Holland Foreign Investment Agency), Annual Report 2016, p. 38-39



The Hague International Centre (THIC) is located in The Hague city hall. It is where internationals can familiarise themselves with the Netherlands and The Hague. New residents of The Hague, Delft, Rijswijk, Leidschendam-Voorburg and Wassenaar can arrange for important formalities such as residence permits and obtain information about living and working in The Hague area.

What is THIC and what is the role of ACCESS

THIC is collaboration between the municipality of The Hague and ACCESS to help internationals coming to The Hague area with settling in. Aside from staff members of the municipality of The Hague, volunteers from ACCESS are working there. They come from all over the world. Recently, we had a large delegation from China and an ACCESS volunteer from China helped to serve them, which was very much appreciated.

What kind of service does THIC provide

When the West Holland Foreign Investment Agency (WFIA) knows that a company or organisation is planning to settle in The Hague area, THIC arranges for all kind of formalities. For practical issues, ACCESS is very valuable. They can advise where to find a doctor, which neighbourhoods are good to live in and which international schools have available places. The ACCESS volunteers know this from experience or can find the relevant information quickly.

Appreciation for THIC

THIC is, however, not only for new arrivals but also for internationals who already live here. The service provided by ACCESS is very valuable, as this focuses on practical matters. From reviews via the Customer Contact Monitor, THIC scores 9.7 out of 10. It is therefore clear that the service provided is very much appreciated.

You can read the full interview (in Dutch) on <http://westholland.us11.list-manage.com/track/click?u=690afbf6c73a1b4d5bc097713&id=9a86884ada&e=887a3063e2>